

# The Daily Grind

---

SusieQ woke up Saturday morning feeling 'pressed'; not depressed, repressed, oppressed or compressed. Just 'pressed'. After Friday night's wing-ding party, "Prince is Gone, so let's Dance, Dance, Dance" she struggled to lift the downy bed coverlet off those sleepy blue eyes her willpower and effort focused on reading the oversized RED-LED clock face dial. 10am already. "Shit, I'm late to work," she wheezed and reaching to the headboard counter, fumbled for her pink I-Thing call machine to dial in to the daily grind. "Hello, Queequeg, this is your busy barista, SusieQ letting you know I'll be an hour latte. Please tell my Coffee-Mates, Stubb and Flask, to cover for me at Starstrucks. I'll be there as quick as I can." Click.

The struggle ahead to get past blankets, into working attire and off driving in her canary-yellow Fit was definitely an uphill slog. Damn. She had "Purple Rain" on the brain and kept spinning last night's DJ playlist into her jukebox mind. "When Doves Cry, Let's Go Crazy, Kiss (me) and let's do the Bat Dance". Let's face it – she always loved the artist formerly known as Alexander Nevermind / James Coco (not cocoa) and she did her best to brush the purple glitter from her hair as she prepped for the work ahead. She laughed as she looked at the Starstrucks company dress code (green apron, slacks and appropriate jewelry) she had taped to the bathroom mirror. With a flick of the wrist, she tossed the 'uniform of the day' into the laundry hamper. No green apron for her today, that's for sure.

With 'purple passion' pulsing in her veins, SusieQ went back to her clothes rack and emerged as Prince's Princess, dazzling in a polka dot pantsuit featuring a speckled black blouse and white pants offset with a dashing neck scarf. Just to get things right, she topped off the getup with a Starstruck hat, adorned with her Prince-ness picture, looking regal and rockin'. 'Let's get going' she mused and motored off to the mall to get it on with the coffee crowd. As she made the scene at the Starstruck shoppe, SusieQ glided in the door just 45 minutes late to her shift. She was singing and toe-tapping her way and the food droid staff smiled and quickly picked up the beat. "Hey Queequeg, let's get a double machiatto on the rush. Stubb and Flask, harpoon me baby with some Mocoa, White Chocolate Mud".

"One, two, three, let's work. C'mon let's have some fun. We'll work till the morning comes. Let me see you work".  
Do the daily grind.

# Making an Appearance

## U.S. RETAIL DRESS CODE GUIDELINES



At Starbucks, we aim high to create a warm and inviting third place environment. We want every reflection of the brand to be as thoughtful as our heritage and caring around coffee. As a partner, your appearance is a reflection of the Starbucks brand and how we show up collectively is important to our customers. At the same time, we want to build a company where self-expression, empowerment and inclusion are nurtured.

With this balance in mind and lots of thoughtful feedback from partners, we've updated our dress code. If you have questions about what this means for you, talk with your store manager. And, thank you for all you bring to Starbucks every day. If you need more help, call the Partner Resources Support Center (PRSC) at (866) 504-7368.

### JEWELRY.

*Food safety rules, no really.*

There are food safety rules we have to live by. Here's the fine print - wearing a ring is okay if it's a plain band, no stones. Unfortunately, no watches, bracelets or wristbands are allowed. Simple necklaces can be worn under your clothes.

### APRONS.

*It's all about that first im-PRESS-ion.*

We're known for the green apron, so keep it looking good. This means no holes, tears or stains and starting your shift clean and wrinkle-free. When you're working, wear it full length, not folded in half. When you're on break or taking out the trash, take it off.

### PIERCINGS.

*Less is more.*

When it comes to earrings, it's small or moderately-sized and no more than two per ear. Yes to ear gauges, ideally no bigger than 10mm and a small nose stud is allowed (no septum or rings). No other visible pierced jewelry or body adornments.

### FINGERNAILS.

*An natural.*

Keep your nails clean, short to medium-length. No nail polish (this includes gel or Shellac®) because it can chip off and fall into our food or beverages.

### HATS.

*And to top it all off...*  
If a hat is required by state or local laws, wear one with a Starbucks logo.

### HAIR.

*The mane event.*

Keep it looking natural - no bright or unnatural colors (purple, pink, blue, green). Pull long hair back with clips, hair ties or bands.

### TIES OR SCARVES.

*You pick the color.*

Want to accessorize with a small scarf, necktie, even a bowtie? Pick one in any color - your choice. Simple prints or patterns are okay too.

### SHIRTS.

*As tuck would have it.*

Solid black or white shirts with collars, turtlenecks or mock turtlenecks are the rule. Tucked is the preference, but if you go untucked it has to be long enough so your midsection doesn't show (even when you reach) and no longer than your back pockets.

### NAME BADGES.

*Doodles-sure. Flair-nope.*

Make your name badge your own, but your name must be legible.

### TATTOOS.



*Yes!*  
We want customers to focus on you, not your body art. Tattoos are allowed, but not on your face or throat. Treat tattoos as you treat speech - you can't swear, make hateful comments or lewd jokes in the workplace, neither can your tattoos.

### HAVING A BABY?

*Congratulations!*

Choose from the items on this list with two special soon-to-be mom exceptions: wear a longer shirt or stretchy materials if it's more comfortable for you. A solid black dress is another option.

### PANTS, SHORTS & SKIRTS.

*Denim, need we say more?*

The bottom half of your outfit can be khaki (tan) or solid black (and yes, this includes dark black denim). If you choose to wear shorts or skirts ... no more than four inches above the knees please.

### SHOES.

*Be kind to your feet.*

Black or brown closed-toe shoes with a flat heel are a must. We suggest slip-resistant shoes to avoid a fall.

### IN CASE YOU WERE WONDERING...

No blue jeans, sweatshirts, hoodies, T-shirts, athletic pants, leggings, yoga pants, sweatpants, fabric tattoo or sports sleeves, open-toed shoes, sandals, clogs, cowboy boots, canvas shoes, perfume, cologne or highly fragrant deodorants or powders.

\*For complete dress code details, check out the U.S. Stores Partner Guide.

Join the conversation on Facebook Starbucks Partners, Twitter @starbucksprtnrs, Instagram @starbuckspartners.